

Wi-Fi Guide

Each apartment has its own internet router, similar to image 1



Image 1

Step 1: How to Tell if a Router is Connected Correctly:

1. The power cord on the router should be plugged in
2. The coax cable (image 2) is connected to both the coax outlet in the wall and router:



Image 2

3. The following three lights on the router should be on and solid (not blinking):
Power, US/DS, and Online.

4. If any of these three lights are blinking or not on, try resetting the router. You can either unplug the router for 30 seconds, or hold a pen or pin on the reset button on the back of the router until only the power light is on. Make sure that all of the cables are plugged in correctly.

5. If the lights are still blinking or off, try plugging in the router into another coax outlet. If you are still having issues, contact residencelife@flsouthern.edu with **your name and apartment or house number**.

Step 2: How to find your Wi-Fi Information

On the bottom of this router, there should be a label with the Wi-Fi network **Name** and **Password** (the name should begin with FSC...).

If you cannot locate this label, or if the network password is not accurate please proceed to Step 3. For additional assistance please email residencelife@flsouthern.edu including your apartment number for further steps.

Step 3: Resetting Wi-Fi Usernames and Passwords on a router:

1. Attach a laptop to the router with an Ethernet cable. (Image 3)

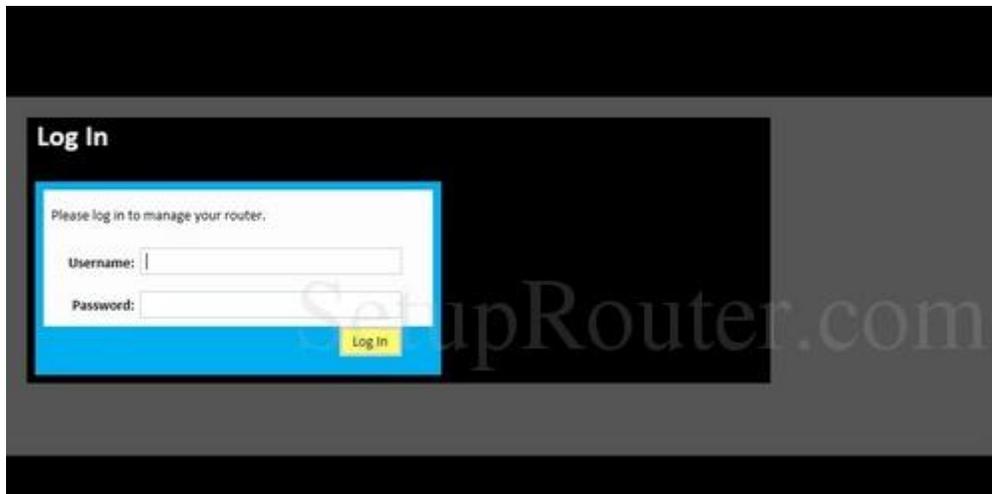


Image 3

2. Once connected to the router, turn off the Wi-Fi to your laptop.
3. There is a small hole on the back of the router. This is the reset button. Hold a pin or pen to the reset button on the back of the router for 15 seconds, or until all of the lights are off on the router except for the Power light.
4. Wait for the router to reset. The reset is finished when all 5 lights on the front of the router are on.

5. Open a web browser on your laptop and enter the URL/web address 192.168.0.1

This may take a couple minutes for the system to update and for the page to load. If nothing is coming up on the screen after a few minutes, try using another internet browser: Safari, Google Chrome, Firefox, or Internet Explorer should work fine.



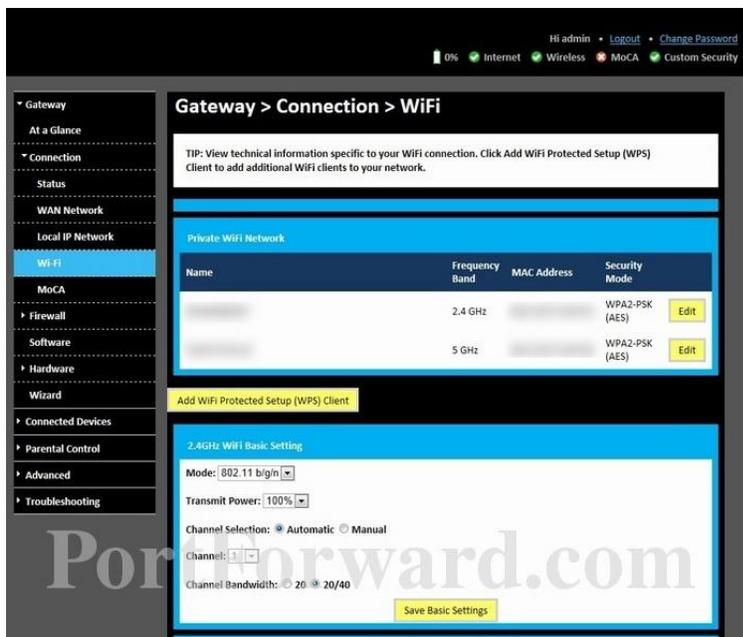
If you see this screen...

6a. Under login name enter: **admin**. Under password enter: **password**

7a. Once logged in (see Image 4 as a reference):

- Select the **Connection** drop down tab on the left menu
- Select **Wi-Fi**
- Select **Edit** next to the 2.4 GHz Frequency Band.
- Change the network name and password (see the name and password spreadsheet).
- Select **apply**.
- Repeat the same process for the 5GHz Frequency Band. The network name should be the same as the 2.4GHz with the addition of -5G (FSCLH101-5G). The password should be the same as the 2.4GHz password.

Image 4



If you see this screen...



6b Login name enter: **admin**

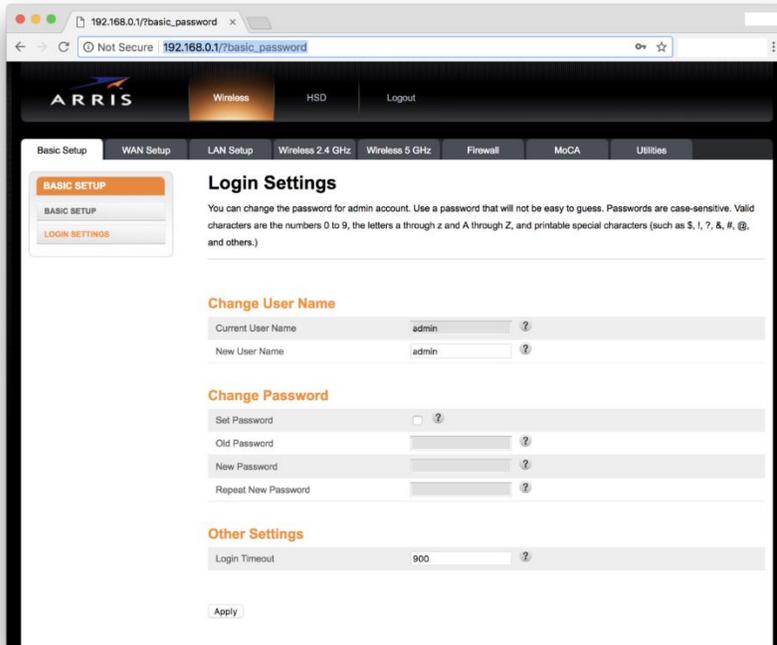
Password: Use the **Pre-Shared Key** on the bar-code sticker on the router.

7b. Once logged in (see Image 5 as a reference):

- Select the **Wireless 2.4 GHz** tab on the top of the screen.
- Under this tab change the wifi username and password and select **Apply**
- Select the **Wireless 5 GHz** tab.

- Change the username. The network name should be the same as the 2.4GHz with the addition of -5G (FSCLH101-5G). The password should be the same as the 2.4GHz password.

Image 5



Once the passwords are reset.

9. Turn on the Wifi. Select the username that you just set and enter the password. See the username and password excel sheet as a reference

10. Disconnect the Ethernet cord and double check that the wireless is working by testing a website.